

# Shifting the paradigm from reactive to proactive remedial services

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Software-defined businesses are setting the pace for automation. IT Monitoring Service Operations models are evolving from Traditional Models to Automation-led Managed Services Models. This is shifting the paradigm of Monitoring Operations from reactive remedial services to more proactive and predictive services.

## RLCatalyst Command Center – providing first line of defence to business

RLCatalyst Command Center is the IT Operations Management platform that Orchestrates and Monitors complex IT Assets & Infrastructure (on-premise, cloud and hybrid environment); and provides diagnostics and remediation to fight downtime ensuring Business Service Availability. Instead of using different monitoring tool, RLCatalyst Command Center provides a single pane of glass view to monitor various IT and business services.

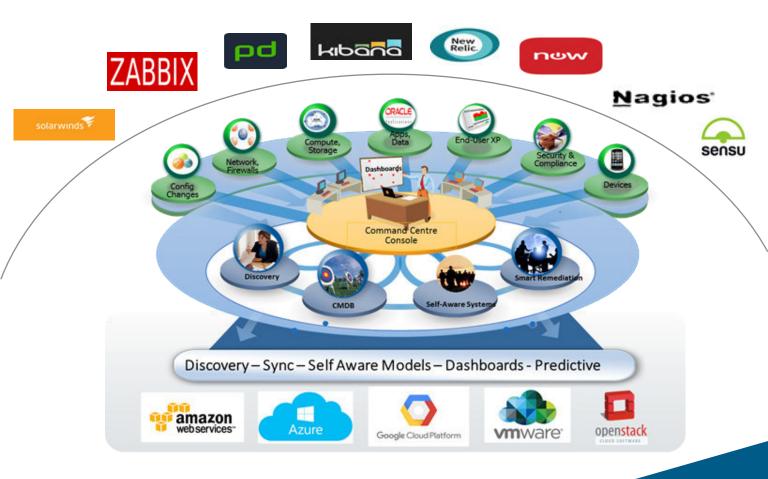
- First line of Detection and Auto-Resolutions
- Self-Aware, Self-Control, Self-Correct, Self-Improve capabilities
- Multiple Cloud Security, Compliance and Governance
- Discovery, CMDB, SAE Enablement, Auto-Configured Dashboards

## Get more done with RLCatalyst Command Center

Drive higher efficiencies and save costs with 30% more automation of monitoring tasks. With its specially designed characteristics, RLCatalyst Command Center gives you more because it is:

- Service End-Point Focused
- Network, Distributed and App-Tiers
  Topology Aware
- Embedded with Monitoring Probes for Self-Aware Architecture
- Enabled for Intelligent Decision Making
- Inclusive of an Automation Engine for Service Delivery Tasks
- Integrated with ServiceNow

## **RLCatalyst Command Center Round Table**

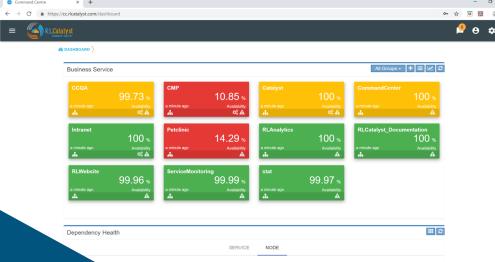


### **Key Functionalities**

- Dashboards
- Business Service Monitoring
- Availability Metrics
- Availability Status Summary
- Topology
- Outage History

- ITSM Integration
- Incident Communication
- Metrics dashboard via ELK
- Log Monitoring via ELK

- Alert Aggregation
- Known Faults Table
- Planned Outages
- CMDB



#### About Relevance Lab

Relevance Lab is DevOps and Automation specialist company enabling large traditional delivery Infrastructure Management, Application Development and Service Delivery Operations with faster velocity, better quality and optimized spend using new technology. Relevance Lab has invested in a unique IP based DevOps product "RLCatalyst". This combination of an Open-Source led strategy, IP-based product, and specialized services offer a superior value proposition vis-a-vis traditional delivery models. Relevance Lab is a partner of choice for a number of large enterprises and technology companies globally in their adoption of Cloud Computing, Big Data Analytics and Digital Solutions for their business transformation initiatives.