

Case Study

# Data Analytics Virtual Labs in Cloud to Drive Classroom Training and Scientific Research Needs for a Leading Global University.

The National University of Singapore (NUS), a leading global university was looking out for an enterprise-wide Data Science platform. The primary requirement of this platform was for Training and Research needs in a simple and cost-effective manner for students & faculty with tight controls.

Relevance Lab helped NUS to achieve this by onboarding them to the "Research Gateway (RG), a cloud-based platform built on AWS. The choice of Relevance Lab was driven by a "solution-oriented" focus, which helps the customer needs than just providing a Self-Service portal for cloud consumption. The platform provided customer-specific feature enhancements and a proactive approach of hand-holding end users during the onboarding process & training. With tight controls on product catalog, size of instances, daily cost tracking and proactive budget notifications, the entire process of running semester-based classroom virtual labs and research programs became frictionless.

## Challenges

- Creation of virtual labs for every semester training was a cumbersome process.
- Lack of visibility on the spend by the students for the training.
- Adoption of AWS best practices were missing.
- Lack of Budgets and Cost tracking.

### Approach

- Set up a Classroom Lab for Training and Scientific Research needs using RG.
- Provide a tenant where faculty members can manage classroom projects, datasets, users, and systems with minimum effort.
- Onboard students on RG SaaS Solution via bulk import and assign them to relevant Classroom/Curriculum Labs (based on Professor approvals).
- Create custom Catalog, which includes products like AMI with preinstalled Docker, MySQL, Analytical tools RStudio, Jupyter Notebook, Jupyter Lab.
- Enterprise-grade controls on Budget, Students/Instructors Access, Data Security, and Approved Products Catalog.
- Fixed Budgets per Classroom Lab and Student with automated systems to track and measure the consumption.
- Professors and Students using these Labs and Research Projects will be governed periodically for ensuring Security and Compliance.
- Notified Professors and Students on reaching the budget limit.

#### Data Science Classroom Lab in Cloud Driving Frictionless Research **Cloud Region** Cloud Region **Head of Department Master Cloud Account** (Professor) OU (Enterprise) **Smaller Replica Department of Data Science** of Main Campus in Networking **Different Region** Lab-1 Lab-2 Lab-3 **Professors University Satellite Campus Research Students Projects with Cost Codes** Research Semester Research Semester **Regular Students Project-1 Project-2 Project-2 Project-1** Semester classroom labs are time-bound **Budgets for Labs - Fixed and Variable (Research Grants)** and aligned to batches Research Projects are on going across semesters **Access Control** Scheduling **Shared Infra Usage Tracking** Department Labs have fixed Budgets and Cost Allocations Research Projects have a Budget **Student ID Security and** Common **Budget Controls Support Services Data Privacy** Management Semester Projects have some allocations of time for students (hence allocated budget quotas) **University Campus**

## Solution

"Research Gateway" provided researchers with one-click access to collaborative computing environments operating across teams, research institutions, and datasets. This also enabled internal IT stakeholders to provide standard computing resources based on a Service Catalog. They were able to manage, monitor, control spending, apply security best practices, and comply with corporate governance.

## Benefits of "Research Gateway" Solution

#### Standard Research Needs

- Roles, Workflows, Research Tools, Governance, Access and Security, Integration
- People-Programs-Resources Interactions
- Intramural and Extramural Research
- Infrastructure, Applications, Data, and Analytics

#### **Built on Cloud**

- Easy to deploy, consume, manage, and extend should align with existing infrastructure, applications, and cloud governance
- Leverage AWS Research products

## Available in SaaS and Enterprise Deployment Models

- Supports both Self-hosting and Managed Hosting options
- Cost effective with pre-built IP and packaged service offerings

#### Outcomes

- 1. Enabling Scientific Research on AWS Cloud with Self-Service Cloud Portal.
- 2. Cost & Budget tracking controls with data security.
- 3. Solving customer needs for Research and Virtual Training Labs in Cloud.

### **Customer Feedback**

"We have been very pleased with the solution from Relevance Lab that has helped us leverage AWS Cloud effectively to run our Data Science Virtual Classroom labs effectively. The flexible and proactive support from Relevance Lab teams have made the entire experience very positive and we plan to scale the adoption to new faculty & classrooms for ongoing programs. The key highlights of the solution have been a flexible catalog, tight cost controls & notifications, and a light-weight solution that allows us to run the virtual labs with an efficient cloud adoption model in a self-service capacity.

#### **About Relevance Lab**

Relevance Lab is a specialist company providing a Scientific Research Platform for education healthcare, and research institutes. The software can be accessed in both SaaS and Enterprise deployment models helping large institutions to get started in a very easy manner and scale up for ongoing needs. The solution also provides customization and Relevance Lab teams engage in a full lifecycle of Plan-Build-Run lifecycle for customer engagement. Relevance Lab also provides specialized Cloud Managed Services and is a technology + services partner of AWS. To know more about Relevance Lab, check details on https://www.relevancelab.com and for Research Gateway product on https://relevancelab.com/research-gateway/